

# HOME DELIVERY PRESCRIPTIONS



Your current prescriptions will be moved to Express Scripts® Pharmacy, Cigna's home delivery pharmacy.

At Cigna, we're happy to be administering your pharmacy benefits. **If you're currently using home delivery, we'll have your prescription(s) moved to Express Scripts® Pharmacy, our home delivery pharmacy.\*** Express Scripts® Pharmacy, which is a Cigna company, is one of the country's largest home delivery pharmacies.

## Three tips to help make the move easier.



**Refill your prescription(s) now** – before your benefits change.



**As soon as your new benefits begin, log in to the myCigna® App or myCigna.com and set up your home delivery profile.** Click on Profile from the dropdown menu and scroll down to the Home Delivery Pharmacy section. There, you can:

- ▶ Provide your shipping address, phone number and payment information
- ▶ List any known allergies and/or health conditions
- ▶ Let us know how you want Express Scripts® Pharmacy to contact you



**Give Express Scripts® Pharmacy 7-10 business days to fill your first order.** Refills take less time to process. Overnight delivery is also available.

## Some prescriptions must be sent directly to our pharmacy.

Some prescriptions can't be moved from one pharmacy to another. For example:

- ▶ Controlled medications
- ▶ Compounded medications
- ▶ Prescriptions that were never filled through a home delivery pharmacy
- ▶ Prescriptions that have expired or don't have refills left

If you're taking one of these medications, have your doctor's office send your prescription directly to Express Scripts® Pharmacy:

- ▶ **Electronically:** For fastest service, have them send your prescription electronically to Express Scripts Home Delivery.
- ▶ **By fax:** Have them call **888.327.9791** to get a Fax Order Form.

\* As soon as Express Scripts® Pharmacy gets your prescription(s), you'll see them listed online.

**Together, all the way.®**



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